

Glass Breakage Warranty Limited Lifetime

LIFETIME TO THE ORIGINAL
PURCHASER AND UP TO 15 YEARS
FOR THE SECOND OWNER.

Joyce Windows hereby warrants to the above named purchaser of its replacement windows that:

If the glass of a Joyce window breaks for any reason, for the lifetime of the original purchaser and up to 15 years for the second owner, the company will provide the replacement glass free of charge, F.O.B. factory.

Once the replacement unit is installed, any remaining warranty is applicable on the replacement unit.



Gold Double Lifetime Limited Window Warranty

Joyce Windows ("Joyce") warrants the windows installed at the premises listed on front of this warranty, to be free of defects in materials and workmanship excepting broken glass or screening, for as long as the purchaser resides at or owns the home. The sealed insulated glass unit is warranted against defects in materials and/or workmanship resulting in material obstruction of vision caused by film formation due to dust or moisture in the dead air space of the sealed insulated glass unit for life. Condensation on any window may be the result of moisture in the house and does not indicate a defective window or a faulty installation. Colonial or diamond grid systems under extreme weather conditions are subject to frosting. Additional information is available upon request. The vinyl window(s) are warrant that it will maintain its color as it ages, except the color brown. Brown windows exposed to direct sunlight will fade over time and this fading is not covered under this warranty. However, atmospheric pollution and residue deposited on the windows can temporarily discolor the window. Mild soap or detergent is usually all that is required to restore its brilliant finish.

In order to obtain performance under this warranty because of a concern that the window or door is defective, the buyer must immediately contact the installing contractor for an inspection. If buyer's contractor believes the window or door is defective, buyer and contractor should then immediately contact Joyce and provide pertinent information along with original Joyce order number. Upon Joyce's determination that the product is defective, Joyce will replace the unit on the basis indicated in the paragraph above. Joyce, however, will not be responsible for any other costs in making the replacements, including, but not limited to any costs for labor or materials incurred in the removal, installation or reinstallation of any part or parts.

The warranty presented above is the only warranty applicable to this purchase. All other warranties, express or implied, including, but not limited to the implied warranties of merchantability and fitness for a particular purpose are disclaimed.

It is understood and agreed that Joyce's liability, whether in contract, in tort, under any warranty, in negligence or otherwise shall not exceed the return of the amount of the purchase price paid by purchaser and under no circumstances shall Joyce be liable for special, indirect or consequential damages. The price stated for the items purchased is a consideration in limiting Joyce's liability. No action, regardless of form, arising out of the transactions under this agreement may be brought by the purchaser more than one year after the cause of action has occurred.

With respect to the above, some states do not allow limitations on how long any implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages or the limitation of remedies for breach of warranty, so the above limitations or exclusions may not apply. This warranty gives specific legal rights, and the purchaser may also have other rights that may vary from state to state. This limited warranty will become effective upon completion of said installation of products.